

Product Category	Warranty Period	Coverage Exclusions & details
FURNITURE COLLECTIONS FOR INDOOR USE ONLY		
WOOD FURNITURE	1 Year	Wood furniture will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and/or pitch pockets. Warranty does not cover darkening of wood or finish, which occurs naturally over time. Warranty does not cover expansion, contraction, or effects of extreme high/low humidity.
METAL FURNITURE	1 Year	Warranty does not cover rust or tarnishing resulting from either scratches or abrasions to finish or changes in patina, as it is a living finish that mellows with age.
GLASS AND MIRROR COMPONENTS	1 Year	Small air bubbles, surface waviness, and lightly pitted areas may occur naturally as part of the glass manufacturing process and are not considered quality defects. Do not sit on glass tabletops.
RATTAN, BAMBOO, WICKER, WICKER-LOOK, AND HANDWOVEN PRODUCTS	1 Year	Handmade products will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and/or pitch pockets. Warranty does not cover misuse, accidents or negligence.
UPHOLSTERY FOR INDOOR		
UPHOLSTERED BACKS, BACK PILLOWS AND PADDING	1 Year	Warranty does not cover normal compression of filling materials. Fluff all semi-attached back pillows and fluff and rotate all loose back pillows.
UPHOLSTERED BACK PILLOWS	1 Year	Warranty does not cover compression or feather loss. Fluff all semi-attached back pillows and fluff and rotate all loose back pillows.
FABRICS	1 Year	Warranty does not cover wrinkling, fading, pilling, stains, or damage caused by pets. Any retailer- or customer-applied stain protection treatment voids this warranty. Our fabrics are warrantied to be free from manufacturing defects, seam slippage, dye transfer, and fraying for one year.
LEATHER	1 Year	Warranty does not cover natural markings or color changes caused by body oils, soil, or damage caused by pets. Our leathers are warrantied to be free from manufacturing defects, seam slippage, dye transfer, and splitting.
SEAT CUSHIONS	1 Year	Warranty does not cover loss of resilience, loft, or crown. Cushions may compress up to 1" within the first year. Fluff all semi-attached back pillows and fluff and rotate all loose back pillows.
SEAT CUSHIONS	1 Year	Warranty does not cover compression or feather loss. Warranty covers manufacturing defects. Fluff all semi-attached back pillows and fluff and rotate all loose back pillows.
WICKER, WICKER-LOOK, AND NATURAL MATERIAL FRAMES	1 Year	Handmade products will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and/or pitch pockets. Warranty does not cover misuse, accidents or negligence.
WORKMANSHIP: STITCHING, BUTTONS AND ZIPPER CLOSURES	1 Year	Tailoring defects must be reported within 90 days of delivery.
ACCENTS FOR INDOOR USE ONLY UNLESS OTHERWISE SPECIFIED (E.G., PLANTERS, OUTDOOR RUGS)		
AREA RUGS	1 Year	Warranty does not cover sprouting, fading, staining, or damage caused by water/moisture, pets, or vacuum cleaner.
WINDOW TREATMENT HARDWARE	1 Year	Warranty does not cover mechanical breakage or damage caused by improper use.
BEDCOVERINGS, PILLOWS, AND TROWS	1 Year	Warranty does not cover fading, wrinkling, shrinking, or damage caused by improper use, improper cleaning, or pets.
LIGHTING	1 Year	Warranty does not cover damage caused by failure to follow safety precautions (plugs, coverings), the use of light bulbs with higher than recommended wattage or faulty light bulbs, and/or improper installation. Warranty also does not cover changes in patina, expansion, contraction, or effects of extreme high/low humidity.
ARTWORK AND MIRRORS	1 Year	Warranty does not cover fading, expansion, contraction, effects of extreme high/low humidity, or damage caused by improper use.
DECORATIVE ACCESSORIES (43)	1 Year	Warranty does not cover fading, changes in patina, expansion, contraction, effects of extreme high/low humidity, rust, or tarnishing resulting from damage to the finish or damage caused by use other than as intended.
WALLCOVERINGS	1 Year	Warranty does not cover fading, expansion, contraction, wrinkling, staining, or damage caused by water/moisture or improper use.
MATTRESSES INDOOR USE ONLY		
MATTRESSES AND FOUNDATIONS	3 Years	Warranty does not cover damage to coils or border wires due to bending, structural damage from misuse, abuse, or using an inappropriate support system and/or mismatched set; damage caused by water/moisture; damage to fabric coverings and handles; sagging; firmness/comfort preference or impressions on a mattress in a non-tacked or tufted top surface area; and on a foundation when no weight is resting on the surface. Any blade cuts made to product void warranty.; please refer to manufacturer's warranty for coverage. Law tag label must be affixed for warranty coverage.
SLEEP SOFA MATTRESSES	1 Year	Warranty does not cover damage to coils or border wires due to bending the set, structural damage from using an inappropriate bed frame or mismatched set, damage caused by water/moisture, fabric coverings, sagging, comfort preference, or body impressions. Warranty does not cover punctures, tears, or rips. Warranty does not cover damage caused by improper installation, use, or maintenance.
ELECTRONICS & EQUIPMENT INDOOR USE ONLY		
	-	As per manufacturer warranty
HOME & GARDEN SUITABLE FOR OUTDOOR USE		
FABRICS AND CUSHIONS	1 Year	Warranty does not cover pilling, fading, wrinkling, mildew, or stains.
UMBRELLAS	1 Year	Warranty does not cover fading, stretching, rusting where scratched, or mildew.
METAL, TEAK, AND ALL-WEATHER WOVEN FURNITURE	1 Year	Warranty does not cover rust or tarnishing resulting from scratches or abrasions to finish; changes in patina, as it is a living finish that mellows with age; damage due to improper storage; or stains caused by natural oil effluence.
COVERS	1 Year	Warranty does not include normal wear and tear.